

Museum Underground Parking Rules



The Museum Underground Parking (hereinafter: “Underground Parking”), built under the Promenade in Dózsa György út for 803 vehicles, was designed to meet the needs of the people visiting Városliget and working or living in the area. The deteriorated former Felvonulási tér welcomes visitors with renewed and new green space and promenades, new services, street furniture, modern tools and equipment implemented within the framework of the Liget Budapest project.

The Underground Parking is open 0–24 hours and is operated by Városliget Zrt. (hereinafter: the “Operator”).

The operation of the Underground Parking is divided into two periods:

- daytime period (06:00 – 22:00): supervised by an on-site garage manager, who is on duty at the Information Point next to the Underground Parking exit barriers
- night-time period (22:00 – 06:00): with on-site security service, closed with bars opening upon entry

In order to maximize the use of these services, we have established a policy (the “Policy”) that all visitors are required to comply with.

1. GENERAL PRINCIPLES

- The Underground Parking is a building complex available to the visiting public, which can be used in compliance with the rules contained in this Policy and the provisions of the General Terms and Conditions of the Underground Parking. Children under the age of 14 may only stay in the Underground Parking under the supervision of a parent or adult.
- The condition for visiting the Underground Parking and using its services is that the visitor acknowledges and accepts the provisions of this Policy and those of the General Terms and Conditions of the Underground Parking as binding on them. A full copy of the Policy of the Underground Parking has been placed at the Information Point next to the exit barriers of the Underground Parking, and its extracts prepared for visitors have been posted in the guides opposite the elevators of the stairwells, and can also be found on the ligetbudapest.hu website. The General Terms and Conditions of the Underground Parking have been published on the website ligetbudapest.hu.

2. ORIENTATION

- For information on the availability and location of each service, please refer to the posted guides and maps.
- Every day from 6:00 to 22:00, there is a garage manager on duty at the Information Point next to the exit barriers of the Underground Parking, who will maintain order in the Underground Parking and will take care of the proper operation of the parking equipment.
- The Underground Parking offers services on three parking levels and one bicycle storage level. Please select and use the service most suitable for you.
- The Underground Parking can be accessed on the exit ramp at the intersection of Dózsa György út – Damjanich utca – Dvořák sétány; the exit is located at the intersection of Dózsa György út – Dembinszky utca.
- The bicycle storage can be accessed from the park close to the intersection of the newly built Promenádd and Dvořák sétány, on an exit ramp.
- You can leave the facility on foot through the ground floor pavilion of the four accessible stairwells. Pedestrian access is via the same pavilions.
- Sanitary blocks have been set up at each level of the facility, including accessible units.

3. PRICES AND PAYMENT

- Parking fees and parking passes can be paid at the payment stations located in the Underground Parking. There is no possibility to pay at the Information Point.
- 7 payment stations were installed on the premises of the Underground Parking:
 - 4 payment stations at the ground floor pavilion of the stairwells, only for credit card payment
 - 1 vending machine on parking level P1 at the exit barriers with cash and credit card payment options
 - 2 payment stations on parking levels P2 and P3 next to the exit doors to stairwell C with cash and credit card payment options.
- If you need a VAT invoice, you should select the receipt request option in the vending machine interface before payment, and then you should send the image of the receipt together with the billing data within 5 days to the e-mail address szamla@ligetbudapest.hu.
- Parking fees for motor vehicles (payable at payment stations):
 - Parking fee for motor vehicles during the daytime period: HUF 300 / new hour. Discounted fee for the first two hours during the day: HUF 250
 - Parking fee for motor vehicles during the night-time period: HUF 200 / new hour
 - The maximum daily fee for motor vehicles (in the case of a 24-hour stay) is HUF 3 000.
 - The tariff to be paid in addition to the fee specified for the maximum waiting time at the places for a short stop and in the parking places connected to flash chargers is 1 500 HUF / new hour.
 - Replacement fee of lost parking tickets: HUF 5 000
- Parking passes for motor vehicles (payable at the payment stations):
 - Parking passes can be purchased at the payment stations. The paper-based pass card returned by the vending machine verifies entitlement. If you want to assign the license plate of your vehicle to your pass so that the entrance barrier opens automatically based on the license plate assigned to the pass, please visit the Information Point next to the exit barriers of the Underground Parking.
 - 30-day pass for the whole day: HUF 49 500
 - valid for 30 days from the day of purchase, every day 0–24 hours
 - for parking beyond the rental period, the system charges a fee according to the current parking tariff, which can be settled at the payment stations by entering the license plate number before departure
 - 30-day night pass: HUF 12 500
 - valid from 20:00 to 9:00 every day for 30 calendar days from the date of purchase
 - for parking beyond the rental period or beyond the night-time period, the system charges a fee according to the current parking tariff, which can be settled at the payment stations by entering the license plate number before departure
 - 30-day day pass : HUF 29 500
 - valid from 8:00 to 21:00 every day for 30 calendar days from the date of purchase
 - for parking beyond the rental period or beyond the daytime period, the system charges a fee according to the current parking tariff, which can be settled at the vending machines by entering the license plate number before departure
- For company parking passes, please write an email to partner@ligetbudapest.hu
- Discount annual parking pass for residents with a valid parking permit in districts VI., VII. and XIV.: HUF 2 000 / calendar year
 - valid until 28 February of the year following the current year, every day from 17:00 to 09:00
 - for parking beyond the rental period or beyond the daytime period, the system charges a fee according to the current parking tariff, which can be settled at the payment stations by entering the license plate number before departure
 - the residential pass can be applied for online at ligetbudapest.hu/lakossagiparkolas; to activate the pass, you should upload the document certifying your residential parking permit
 - the Operator provides free parking for 200 vehicles at a time during the rental period for residents who have purchased the annual residential parking pass; the parking spaces can be occupied on a first come first served basis. If the limit of entrances reserved for residential parking pass holders of districts VI., VII. and XIV. is reached, the normal rates apply to any payment.

- Parking fees for motorcycles (before payment at the payment stations, motorcycle parking tickets must be validated at the Information Point next to the exit barriers of the Underground Parking):
 - Motorcycle parking fee during the day: HUF 200 / new hour. Discounted fee for the first two hours during the day: HUF 150
 - Parking fee for motorcycles during the night-time period: HUF 100 / new hour
 - The maximum daily fee for motorcycles (in the case of a 24-hour stay) is HUF 2 000.
- Annual fee for parking bicycles and renting a locker: HUF 30 000 (valid for 365 days from the day of purchase, every day 0–24 hours)

4. RULES AND PROHIBITIONS

- By entering the Underground Parking, you accept this Policy and the General Terms and Conditions of the Underground Parking.
- Only persons using the services of the Underground Parking are allowed on the premises.
- The rules of the Highway Code apply in the entire area of the Underground Parking. The Underground Parking can only be used by complying with the posted signs, restrictions and the rules of the Highway Code.

- Unless otherwise indicated or restricted, the permitted speed limit for all motor vehicles in the entire area of the Underground Parking is: 10 km/h
- It is forbidden to enter the area of the Underground Parking with a gas-powered vehicle or a vehicle towed by animals.
- The use of an open flame is prohibited in the entire area of the Underground Parking.
- It is forbidden to bring or store flammable or explosive substances in the Underground Parking, except for the fuel in the sealed factory tank of vehicles.
- On-site installation and repair of a vehicle is prohibited in the Underground Parking.
- It is forbidden to store a vehicle without a license plate in the Underground Parking.
- The Underground Parking is equipped with a device limiting entry height. The maximum permissible vehicle height is 2.3 m on parking level P1 and 2.1 m on parking levels P2 and P3.
- Maximum permissible vehicle length: 5 m, axle load 3.5 tons.
- The Underground Parking and its surroundings are monitored by a camera system.
- Small children are only allowed to stay in the Underground Parking under the supervision of an adult.
- Please follow the instructions for use and leave the facility in the condition you want to find it the next time you visit it.
- Everybody should use the Underground Parking at their own risk.
- Please use the designated, painted pedestrian routes if you walk in the Underground Parking. Pay close attention to pedestrian routes when driving a Vehicle.
- Never move on a vehicle ramp on foot, as there is a serious risk of accident.
- When driving or riding a bicycle, be especially careful as the ramp may be slippery in wet, icy, snowy weather, or in the event of an oil stain.
- The Operator shall not be liable for any injuries or damages resulting from non-compliance with the rules of use and the traffic regulations.
- The spaces that are unsuitable for use due to temporary lockdown or maintenance are enclosed by the garage manager and marked with a warning sign (cordon, warning post). The use of these spaces is prohibited until repair and maintenance work is completed, and the restrictions are removed.
- Please make sure you do not damage the Underground Parking and its equipment.
- The Underground Parking area has elements protruding from the wall and hanging from the ceiling. Please pay close attention to these when using our service. These elements have been provided by the Operator with warnings and coloured markings indicating danger.
- It is forbidden to use alcohol or mind-altering substances and to smoke in the Underground Parking. Please smoke only in designated smoking areas on the surface.
- Make sure that you do not disturb others with your behaviour.
- The Operator is not responsible for objects brought into the Underground Parking area, deposited there or left behind.
- If you find a lost item, please drop it at the Information Point next to the Underground Parking exit barriers. If you have lost anything, please inquire at the Information Point.
- Any waste and litter should be placed only in the designated containers on the premises of the Underground Parking.
- In the event of violation of the Policy, unreasonable disturbance, harassment of others and violent behaviour, the garage manager first warns the perpetrator or, in serious cases, calls the police.
- The person causing damage shall be fully liable for any damage caused to the facility and/or its property, or to the property of other users.
- In the event of intentional damage, spraying graffiti on the walls, posting wall stickers on the walls, damages resulting from improper use, offensive behaviour, drug or alcohol use, or other circumstances indicating violation or crime, the Operator shall report the case and shall file a claim against the perpetrator.
- Only a person with reduced mobility and the driver of a vehicle transporting persons with reduced mobility, who have placed the parking card in the vehicle in accordance with the Government Decree on the parking card of a person with reduced mobility, may stay in the parking space reserved for vehicles for the disabled and marked by a road sign or road surface sign.
- It is forbidden to distribute leaflets, post notices, beg, take a photo without permission, carry out a questionnaire or any other survey, or perform commercial or agency activities without the prior permission of the Operator.

5. UNDERGROUND PARKING SAFETY

Security and safety

- Security service: The security of the Underground Parking is provided by a contractor with expertise suitable for the scale of the task (hereinafter: Security Service) under a separate contract concluded by the Operator.
- Legal basis for the activities of the security service: the Security Service performs its duties in the Underground Parking in accordance with the provisions of Act CXXXIII of 2005 on Security Services and the Activities of Private Investigators, in particular Sections 26–27 thereof, as well as in accordance with its relevant contract and this Policy. The Security Service must and is entitled to enforce compliance with this Policy.
- Persons whose presence on the premises of the Underground Parking may cause indignation or alarm, as well as those drunk, intoxicated, or dangerous to themselves or to others will be asked by Security to leave the premises. Should this prove unsuccessful, said persons will be forcibly removed from the Underground Parking premises by Security using a proportional tool of coercion.
- Security screening of visitors: the Security Service is entitled to inspect visitors' luggage when entering and leaving the Underground Parking only in justified cases and in compliance with the legal provisions in force.
- Disorderly conduct: in the event of disorderly conduct in a public place or committing or attempting to commit any violation of the rules or crime, the Security Service of the Underground Parking must act in accordance with applicable legislation.
- Security camera system: the monitoring of the jointly owned parts of the building in the Underground Parking, including its rooms and various areas, is assisted by an electronic monitoring system (hereinafter: camera system) equipped with a closed-circuit technical solution. Its proper operation is ensured by the Operator through its security service commissioned in accordance with the provisions of Act CXXXIII of 2005.
- Evacuation in the case of emergency or threat to public safety: if, due to an accident or a threat to public safety, partial or complete evacuation of the facility becomes necessary for the protection of persons and property, the Security Service is entitled to instruct visitors to the Underground Parking to leave the Underground Parking, who must comply with this instruction immediately.

6. ASSISTANCE, CALL FOR HELP

- If you are injured or you notice the injury of another person, please report it at the Information Point next to the Underground Parking exit barriers. The staff can provide a sanitary box, bandage or patch immediately.
- In more severe cases and at night, please call the 112 emergency line.
- If you notice smoke or fire, please leave the building or the environment of the fire immediately and report the incident to the Operator, or call 112 immediately.
- Do not try to put out the fire alone if you are not trained to do so!

Thank you for using the Underground Parking and the Park responsibly, in the spirit of peaceful coexistence!

Fees: ligetbudapest.hu/parkolas

Városliget Zrt.

OPENING HOURS: 0–24 hours every day

CONTACT: ugyfelszolgalat@ligetbudapest.hu, +36 (1) 374-3131

ligetbudapest.hu